

Welcome to Duke!

Please read the content of the email in its **entirety** as it contains important information about completing the training required to gain access to Maestro Care (Epic). I recommend you **save** this email for future reference.

Know



Important information you need to know:

- The majority of Maestro Care (Epic) training is web-based; however, a few specialties require classroom training.
 - If classroom training is required, you will find that information in the **Do** section of this communication.
- All of the Maestro Care (Epic) courses you are required to complete will be available in Duke's Learning Management System (LMS) beginning **June 1, 2020**.

Share



Important documents (attached) and web pages for you to review and save:

- Frequently Asked Questions & Answers for Accessing Maestro Care Training
- LMS: <https://lms.duhs.duke.edu/Saba/Web/Cloud>
- Map to our Maestro Care (Epic) Training Lab

Do



What you should do:

- ✓ Watch [Accessing Maestro Care Training](#) before beginning your training.
- ✓ Complete all of your web-based Maestro Care (Epic) training before your start date.
- ✓ Attend your scheduled classroom training for:
 1. Phoenix (Transplant) Surg
 - June 26, 2020
 - 9:00am – 1:00pm
 - 2828 Pickett Road, Durham, NC 27705
- ✓ If you have been registered for web-based training, please complete that training prior to your classroom training.

***Important COVID-19 information: Duke University Health System has made many changes to keep team members safe, including providing virtual classroom training.**

As of now, your classroom training is scheduled to take place at our Maestro Care Training facility. If this changes, you will be provided information on attending class virtually. Thank you for your patience and flexibility as we continue to work to keep everyone safe.